Why You'll Love CaptionCall



No Cost

No cost if you have hearing loss and need captions to use the phone effectively.



Connection Options

Options with no need for home internet or landline.



Red Carpet Service

Complimentary delivery, installation, in-home training, and ongoing customer support.



Hassle Free

Call with confidence and embrace life to the fullest.



Request CaptionCall today!

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Life is Calling



Follow us on social media

CaptionCall and CaptionCall Mobile are available in the United States only. FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH THEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP captioned telephone service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No costs are passed along to individuals who qualify for the service. The CaptionCall phone and CaptionCall Mobile app remain the property of Sorenson in order to provide nonging support service and unproades Legal Notices: screenson complicat

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No-cost captioning phone service





More Than Just a Phone

- Use your existing number
- Big, easy-to-read captions
- Hearing aid compatible
- Captioned voice messages
- Saved call captions
- Customizable settings

Never Miss a Word Again

Designed specifically for the hearing loss community, CaptionCall helps people with hearing loss get more from every conversation with telephone call captioning.

Trust & Reliability

More than 12,000 hearing care professionals have recommended their eligible patients with hearing loss to CaptionCall, the industry leader in innovative captioning services that puts people first.